

# MASTER IN SOFTWARE TESTING





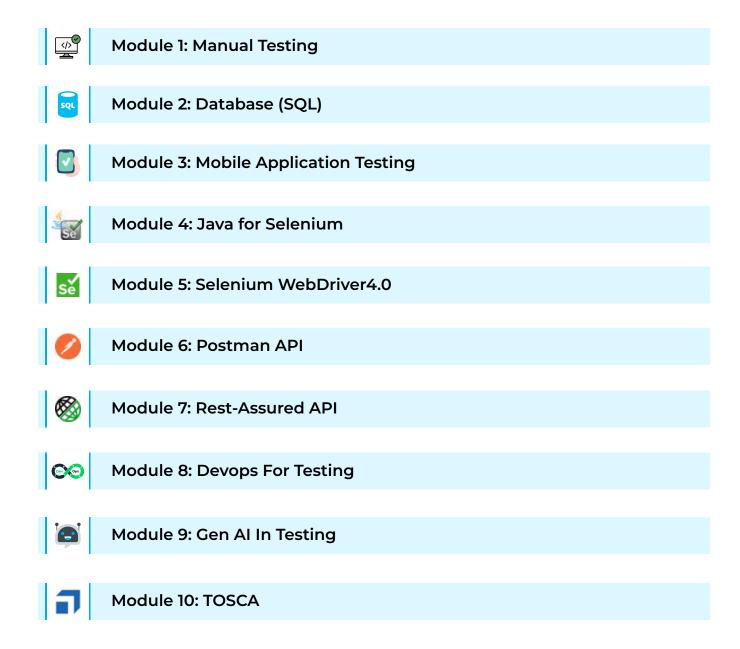




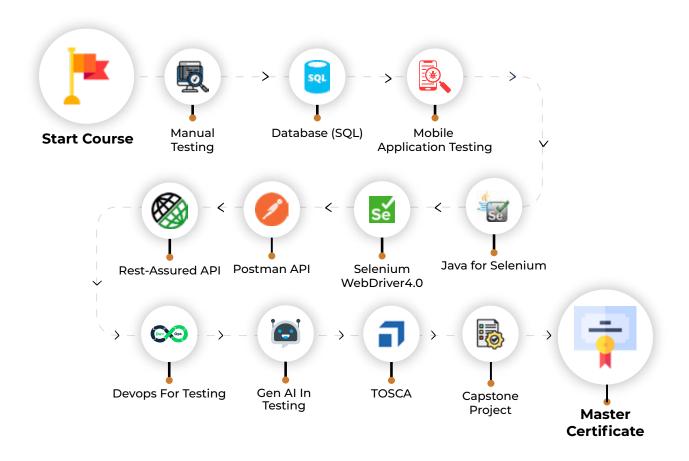




# Program INDEX



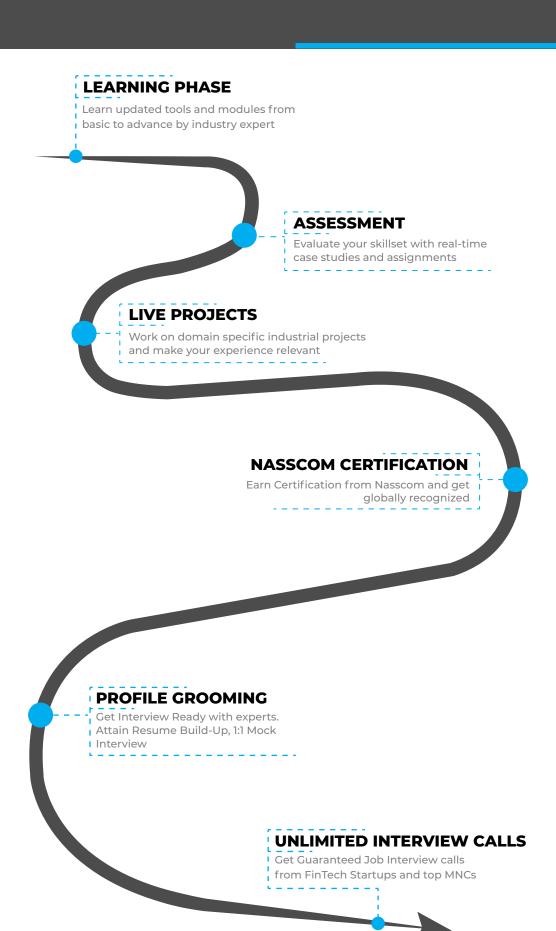
# |Learning Curve



# Modules of Masters In Software Testing

- Manual Testing
- Database (SQL)
- Mobile Application Testing
- Java for Selenium
- Selenium WebDriver4.0
- Postman API
- Rest-Assured API
- Devops For Testing
- Gen Al In Testing
- TOSCA

# |Transition Process



# **Module 1: Manual Testing**

## Software Testing Fundamentals

- Introduction
- What is Software Testing?
- · Why do we need Testing?
- · How to perform the Testing?
- · Benefits of Testing

#### Software Testing Terminologies

- Mistakes, Faults, Bugs & Failures
- Priority & Severity
- Debugging & Root Cause Analysis
- · Verification & Validation
- Test Bed/Environment
- Mock-ups
- Test Scenario

#### ISTQB Certification

#### Quality Assurance & Quality Control

- · What is Quality Assurance?
- What is Quality Control?
- Quality Assurance vs Quality Control

# Software Testing As A Career

- · Best testing practices used in Software Industry
- Software Tester Roles
- Job Responsibilities of a Software Tester
- Why choose Software Testing as a career?
- How training can help you to become a Software Tester?

#### SDLC & STLC

- Software Development Life Cycle (SDLC)
- Software Requirement and Analysis
- Requirement Gathering
- SRS Creation
- Feasibility Study
- · Requirement Validation
- SRS Approval
- · Project Kick-off
- · Application Walkthrough
- Requirement Analysis

# Software Requirement Design

System Design

- Architecture Design
- Module Design
- Coding/Development
- Testing
- Implementation/Live

# Software Testing Life Cycle (STLC)

- · Requirements Analysis
- Test Planning
- Test Development
- Test Execution
- Test Reporting
- Test Result Analysis / Defect Analysis
- Re-Testing
- Regression Testing
- Test Closure Report

#### Software Testing Models

- Waterfall Model
- Iterative Model
- · Prototyping Model
- Progressive Model
- Spiral Model
- V-Model
- RAD (Rapid Application Development)
- Agile

# Agile Methodology

- · Introduction to Agile
- · User Stories & Agile Testing
- · Agile Project Management

# Software Testing Methodology

- White Box Testing
  - · Path Testing
  - Loop Testing
  - Condition Testing
  - White box Testing from Memory Point of View
  - · White box Testing from Performance Point of View
- Grey Box Testing
- Black Box Testing
  - Boundary Value Analysis.
  - Equivalence partitioning.
  - State Transition Testing.
  - Decision Table Testing.
  - Graph-Based Testing.
  - Error Guessing Technique

#### Software Testing Types

- Functionality Testing
- Non-Functional Testing
- · Component Testing
- Integration Testing
- System Testing
  - Build
  - Release
  - Patch
  - Test Cycle
  - Continues Integration
  - · Incident Management
  - Software Architecture and Testing
  - Web Application
  - · Client Server Application
  - Stand Alone Application
- Acceptance Testing
  - Alpha Testing
  - Beta Testing
- Smoke Testing/Sanity Testing/Dry Run
  - Adhoc Testing
  - Exploratory Testing
  - Compatibility Testing
- Performance Testing
  - Load Testing
  - Stress Testing
  - Volume Testing
  - Soak Testing
- Reliability Testing
- Usability Testing
- Accessibility Testing
- Globalization Testing
  - · Internationalization Testing
  - · Localization Testing
- · Regression Testing

# Test Case Designing & Development

- Introduction to Test Case
  - Test Case Design Techniques
  - · Specification Based
  - · Experienced Based
- Test Case Format
- Functional Test Case
- Integration Test Case
- System Test Case
- Procedure to Write and Execute Test Case

Test Case Review Process

#### Test Planning Process

- Test Cases
- · Review Process
- Peer Review
- Walkthrough
- Inspection

# Bug/Defect Management

- Bug/Defect Lifecycle
- Bug Tracking through Tool (Jira/Bugzilla)

#### Test Plan

- Introduction
- · Test Objective
- Test Environment

#### Scope Of Testing

- Modules to be Tested
- · Modules not to be Tested
- Types of Testing
- · Levels of Testing

#### Testing Schedule

- · Entry Criteria
- Testing Flow
- Test Deliverables
- Defect Tracking
- Task Management
- · Suspension/Resumption Criteria
- · Risk & Mitigation Plan
- · Completion/Exit Criteria

# Test Design Checklist

#### Test Execution Checklist

# Test & Defect Management Tools & Process

- · Introduction to Defects
- Defect Life Cycle
- Status of Defects
- Severity of a Defect
- Priority of a Defect
- Defect Report/Incident Report
- Defect Tracking Tool:
- JIRA
- Mantis

- Static Testing
- Dynamic Testing
- Quality Assurance And Quality Control
- Projects
  - Web Application Project
  - Mobile Application Project
  - Compatibility Testing Project

# Module 2: Database (SQL)

#### Introduction

- What is Database?
- What is Database Management System (DBMS)?
- · What is Relational Model?
- Introduction to RDBMS

#### Datatypes And Constraints

- What are Datatypes?
- Types and Examples.
- How to use.
- What are Constraints?
- Types and Examples.
- How to use.

# Statements In SQL

- Data Definition Language (DDL)
- Data Manipulation Language (DML)
- Transaction Control Language (TCL)
- Data Control Language (DCL)
- Data Query Language (DQL)

#### Software Installation

- Installing and set up of Software
- · Working on Database

# Data Query Language (DQL)

- Select
- From
- Where
- Group By
- Having
- Order By

#### Operators

• Types and Examples

#### Functions In SQL

- Single Row Functions
- Multi Row Functions

#### Sub Query

- Introduction to Sub Query
- Working of Sub Query
- Query Writing and Execution
- Types of Sub Query
- 1. Single Row Sub Query
- 2. Multi Row Sub Query
- Nested Sub Query.

#### JOINS

- What Is Join?
- · Types of Joins.
- · Cartesian Join
- Inner Join
- Outer Join
- · Self-Join
- · Queries and Examples.

# Co- Related Sub Query

Working and Examples

# Data Definition Language (DDL)

- Create
- Rename
- Alter
- Truncate
- Drop

# Data Manipulation Language (DML)

- Insert
- Update
- Delete

# Transaction Control Language (TCL)

- Commit
- Save point
- Rollback

# Data Control Language (DCL)

Grant

# **Module 3: Mobile Application Testing**

- Overview of Mobility Testing
- Mobile Application Development Process
- Introduction to various Mobile platforms
- Introduction to Various Apps, Mobile App, Web based App, Native App, Hybrid App.

#### Mobile Testing Strategy

- Device Emulator
- Mobile Cloud Computing (Remote Real Devices)
- Real Time Devices
- Automation Tools
- Emulators and its usage
- Installation and un-installation of Android Emulator

#### Mobile Testing Approach

- Mobility Application Test Approach/Phases
- Test Requirements
- Test Planning
- Test Environment Setup
- Test Design
- Test Execution and Defect tracking
- · Test Reports and Acceptance

# Mobile Testing Scope

- Unit Testing
- Integration Testing
- Functional Testing
- Device Conformance Testing
- Regression Testing
- Mobile Browser Compatibility Testing
- Performance Testing
- · System Testing

# **Module 4: Java for Selenium**

#### Introduction To Java

- What is java?
- Programming language hierarchy
- Java files
- Camel casing
- Identifiers
- Java Components naming standards
- · Java source file declaration rules
- First Java program

#### Classes And Objects

- Introduction to Classes and objects
- Understanding Java Heap
- · Creating first Class and Object

#### Variables And Operators

- Introduction to Variables and their data types
- Primitive and Non-primitive variables
- Variable Casting
- Object references
- · Java Operators

#### Java Methods And Their Communication

- · Introduction to methods
- · Method arguments and return types
- Pass by Value
- Encapsulation
- Getters and Setters

#### Loops And Arrays

- · If-else statement
- While loop
- Do-while loop
- For loop
- Enhanced for loop
- Arrays 1D and 2D & Reference in an array

# Inheritance And Polymorphism

- · Understanding inheritance and inheritance tree
- Methods overriding and the rules
- IS-A and HAS-A relationship
- Super class Vs Subclass
- Method Overloading
- Access Modifiers

#### Abstract Classes And Interfaces

- · Abstract classes and methods
- Mother of all classes "Object class"
- Polymorphic reference
- Object reference casting
- Deadly Diamond of Death
- Interfaces and it's implementation

#### Constructors

- Constructors
- Constructor Overloading
- · Constructor chaining and this() keyword

· Garbage collection eligibility

#### Statics And Data Formatting

- · Static methods, variables and constants
- Math class and methods
- Wrapper classes
- Auto boxing
- Data formatting and static imports

#### Exception Handling

- · Risky java codes
- Introduction to Java Exceptions
- Catching exceptions using try/catch block
- The finally block
- · Catching multiple exceptions
- · Handle or Declare law of exceptions

#### Serialization And File I/O

- Saving objects state
- Writing serialized object
- I/O streams
- Serializable interface
- Deserialization
- Java IO file
- Reading/Writing a text file

#### Collections

- Introduction to Java collections
- Concept of generics
- Lists
- Sets
- Map
- Hashmap

# Module 5: Selenium WebDriver4.0

#### Introduction To Selenium WebDriver

- What is WebDriver
- Exploring Webdriver java docs
- Downloading Webdriver jar files
- Open Google home page through WebDriver
- Exploring more features of WebDriver
- WebDriver Features & Examples
- · Handling HTML Elements such as: Text box, Hyperlinks, Submit buttons,
- Radio buttons, Check boxes, Dropdown etc
- Finding Elements & text on a Webpage
- Printing all links and other values from a webpage and HTML Elements

- · Using By class to find elements using different methods
- Implement global wait
- Running test in multiple browsers
- Firefox profile
- · Running test in multiple profiles

#### Advance WebDriver Features

- Simulating keypress events such as buttons such as Enter, page up, pagedown, backspace
- Handling java script messages
- Working with online captchas
- Running the test with HTMLUnit driver
- Online Webtables
- · Downloading and configuring chrome driver
- How to find Xpaths through Chrome developer tool
- · Generating your own Xpaths
- What if you don't have firebug or firepath
- Handling multiple pop ups/tabs in Chrome
- Handling Mouse over Menus and Iframes

#### Ajax & Listeners

- How to handle Ajax based applications
- · Browser navigate methods
- Listeners
- Mouse movements
- Explore action class mouseover method
- Working with Javascriptexecutor
- Drag and Drop
- Resizable
- Handling Sliders

# Page Object Model (POM)

- Page Factory (PF)
- Framework-TestNG
  - Integration and Execution of Test Suite using TestNG Framework Module 1
    - What is TestNg
    - Installing TestNg in Eclipse
    - TestNg Annotations
    - · Understanding usage of annotations
    - Running a Test in TestNg
    - Batch Running of tests in TestNg
    - Skipping Tests
    - Parameterizing Tests DataProvider
    - Assertions/Reporting Errors
    - TestNg Reports
    - Advantages over Junit

- Integration and Execution of Test Suite using TestNG Framework Module 2
  - Test Data files
  - TestCore class which loads XIs file, run selenium server through code and do other initialization
  - Object.Properties file to store Xpaths
  - Configuration Files
  - Skipping Test Cases
  - · Screenshot Capturing
  - · Emailing Test Results
  - Generating Reports
  - · Generating Application and Selenium logs

#### Implementation Of Maven

• Implementation of Maven with Test NG & Cucumber

#### Framework-ReportNG

- ReportNG is a simple plug-in for the TestNG unit-testing framework to generate HTML reports as a replacement for the default TestNG HTML reports.
- Configuring ReportNG with TestNG for HTML Reports

#### Framework-Cucumber

- Cucumber Introduction
  - Test Driven Development (TDD)
  - · Cucumber & Behavior Driven Development
  - Gherkin Business Driven Development
- Set Up Cucumber with Selenium in Eclipse
  - Download and Install Java
  - Download and Start Eclipse
  - Install Cucumber Eclipse Plugin
  - Download Cucumber for Eclipse
  - · Download Webdriver Java client
  - Configure Eclipse with Cucumber
- Cucumber Basics
  - · Cucumber Selenium Java Test
  - Feature File
  - JUnit/TestNG Test Runner Class
  - Gherkin Keywords
  - · Step Definition
  - Cucumber Options
- Data Driven Testing
  - · Parameterization in Cucumber
  - Data Driven Testing Using Examples Keyword
  - Data Tables in Cucumber
  - Maps in Data Tables

# ✓ Framework-Extent Report

- What are Extent Reports?
- · Using Extent Reports in Selenium

- How to generate Extent Reports
- How to generate Extent Reports in Selenium using NUnit
- How to capture screenshots in Extent Report
- Benefits of using Extent Reports

#### **Module 6: Postman API**

#### Introduction Of API

- · What is an API.
- · What is meant by Service &API Testing?
- · Benefits of Service-Oriented Architecture
- Why API/ Service level testing
- Introduction Web Services
- Testing Types.
- Role of A software tester in API testing
- API Testing and Unit Testing.
- · Area for covering your test.
- Types of API
- Tools for API Testing

#### API Protocols

- HTTPs Protocol
- HTTP Request Headers
- HTTP Response Headers
- SSL
- TLS
- Cookies
- HTTP Verbs

# Download And Install API Testing Tool (Postman)

- · What is Postman Tool.
- As a Standalone Application.
- As a Chrome Extension

# Description Of The Postman Tool

- Sidebar Section
- History
- Collections
- Header Section
  - New
  - Import
  - Interceptor
  - Sync
- Builder Section
  - Tabs
  - HTTP Method Type
  - URL Bar

Header's List

#### GET Requests In Postman

- Client Server Architecture and HTTP Protocol
- HTTP Request
- HTTP Responds
- · Request payload
- Response Payload

#### Understanding Response In Postman

- Response Status and Information
- Response Body
- Response Cookies
- · Response Header

#### API Method

- Get
- Post
- Put
- Petch
- Delete

#### Response Code

- 100-199 Informational
- 200 299 Success
- 300 399 Redactional
- 400-499 Client-Side Error
- 500-599 Server-Side Error

# Perform API Testing With Live API

# **Module 7: Rest-Assured API**

- What Is REST API's?
- Understanding The REST API Architecture
- Terminologies Such As Endpoint, Resources, Payload & Parameters
- What Is POSTMAN?
- How To Test API's With Postman?
- Different Type Of REST Requests
- What Is REST Assured?
- Setting Up REST ASSURED Environment For Automation

- Discussion On Google API's For Automation
- REST Assured Methods
- REST Assured Validations
- Methods To Validate Json And Xpath Responses
- Optimizing Scripts To Framwork Standards
- Discussion On JIRA API's
- Discussion On Twitter API's
- Understanding OAUTH Authentication
- POJO Classes Usage
- Serialization & Deserialization For Json Inputs And Outputs
- ▼ Tons Of Examples On Automating API's With Rest Assured Validations
- Logging Feature To Log Responses
- Migrating Project To TESTNG Framework
- Building Maven Setup As Build Management Tool
- Creating BAT File To Run Whole Project On Single Click

# **Module 8: Devops For Testing**

- Understanding GIT
  - Version Control with Git:
    - · What is Version Control
    - What is Git
    - Why Git for your Organization
    - Install Git
    - Common Commands in Git
    - · Working with Remote Repositories
    - GIT Installation, Version Control, Working with Remote Repository
  - Git, Jenkins & Maven Integration:
    - Branching and Merging in Git
    - Git Workflows
    - Git Cheat Sheet
    - What is Cl

- Why CI is Required
- Introduction to Jenkins (With Architecture)
- Introduction to Maven
- · Branching and Merging, Stashing, Rebasing, Reverting and Resetting
- Build and Automation of Test using Jenkins and Maven

#### Understanding Jenkins

- · Continuous Integration using Jenkins:
  - Adding a Slave Node to Jenkins
  - · Building Delivery Pipeline
  - Pipeline as a Code
  - Implementation of Jenkins
  - Build the Pipeline of Jobs using Jenkins
  - · Create a Pipeline Script to Deploy an Application over the Tomcat Server

# **Module 9: Gen Al In Testing**

#### Intro To Gen Al

- What is Generative Al
- How it differs from traditional software
- Basic architecture (Prompt-Model-Output)
- Terminology: prompt, hallucination, tokens, fine-tuning, context window.

# Gen Al Testing Fundamentals

- Why testing Gen AI is different from traditional testing
- Key challenges: Non-determinism, bias, hallucination
- Evaluation approaches:
- Golden set testing
- Human-in-the-loop testing
- A/B testing of model versions

# Functional Testing

- · How to verify Gen Al output correctness
- Metrics: BLEU, ROUGE, Precision/Recall
- Test scenarios: Prompt injection
- · Incomplete or ambiguous prompts
- Multiple languages or accents
- · Response formatting & structure

# Non-Functional Testing

- · Security Testing: Prompt injection, data leaks
- Performance: Latency, token limits
- · Ethical Testing: Biases, toxicity, inappropriate content
- · Robustness Testing: Noisy input, out-of-domain queries

# Prompt Engineering For Testers

· What is prompt engineering?

- Prompt types: Zero-shot, few-shot, chain-of-thought
- · Testing prompts like code: assertions, expected outcomes

#### **Module 10: TOSCA**

#### Introduction To Automation

- What is automation?
- · When and Why automation
- Advantages and Disadvantages
- Different Types of Automation Tools
- What is TOSCA Test Suite?

# Installation / Setup

- · System Requirements
- · Process to Download Tosca
- Process to Install Tosca

#### Introduction To TOSCA

- How To learning Automation Tool
- Create Workspace in TOSCA Test Suite
- Test Process Flow in TOSCA

# Frameworks And Engine In Tosca

- TBox
- Classic
- HTML
- UIA
- AnyUI

#### Tosca Commander

- · Requirement Section
- Test case Design Section
- Modules section
- Test Case Section
- Execution List Section
- Issues Section

#### Modules Section

- Types of Modules
- · What is standard Modules
- Example for Open Url and Close browser
- Xscan
- Create User Define Modules
- Working with User Defined Module
- What is object Identification
- How to scan Application
- · Various methods for Object Identification

- Re-Scan Modules in Tosca
- Merge Modules in Tosca
- Find Duplicate Modules
- Finish Screen
- Scan screen

#### Test Cases Creation

- · Create Test Cases in Tosca test suite
- How Re-name Test Case
- How to Delete Test Case
- · How to Design Test Case
- Working with Internet Explore
- Working with Firefox
- Working with Chrome
- Working with Edge
- Cross Browser Testing
- Parallel Execution

#### Verify

- How to Verify Element Text
- How to Verify Element is Exist
- · How to Verify Element is Enabled
- · How to Verify Element is Visible
- If Else Condition
- While statement
- Do-while

# Test Configure Parameter

- How to Create TCP
- How to Use TCP
- How to Delete TCP
- Types of TCP

# Error Handling

- · On Dialog Failure
- On Exception Failure
- On Verification Failure

# Recovery Scenario

- Create Recovery Scenario Collection
- Add Test Step to use if an error occurs
- On Dialog Failure
- On Exception Failure
- On Verification Failure

#### Action Modes

- · Working with various action modes
- Input

- Verify
- · Wait On
- Buffer
- Select

#### Synchronization

- TBox Wait
- Synchronization
- Synchronization

#### Buffer Concept

- Time Out
- Time Out during Wait on
- Buffer in TOSCA Test Suite
- Static Buffer
- Dynamic Buffer
- Create Dynamic Buffer with Example

#### Perform Calculations

- CALC
- MATH
- TRIM
- ROUND
- RANDBETWEEN
- RND
- CTMSTMP(Random character)
- RANDOMTEXT
- RNDDECIMAL

# Generating Dynamic Date And Time Expressions

- DATE
- TIME
- DATETIME
- DAY
- MONTH
- YEAR
- MONTHFIRST
- MONTHLAST
- QUARTERFIRST
- TRIMESTERFIRST
- HYEARFIRST

# Requirement Section

- Create Requirements
- Link Execution List to Requirements

#### Execution Lists

· What is execution lists

- Create Execution lists
- Execute Test cases
- Execute Manual Test cases
- Link Test cases to Execution List

#### Reporting In Tosca

- Test Case Level Report
- Execution Level Report
- Requirement Level Report

#### What Is Modular Driven Framework

- Implementing Modular Driven Framework
- Library
- what is Library Concept
- Create Library
- Create Reusable Test step Blocks (RTB)
- Use reusable test step blocks and Create Test Case
- What Resolve reference
- Create Business parameters

# |Course Projects

#### **Domain: HRM**



#### Project Name:

#### Orange HRM

HRM involves procuring, developing, and maintaining a competent workforce to achieve organizational goals. This includes employing, developing, utilizing, maintaining, and compensating employees in alignment with job and organizational needs. The application is designed for the UK and other locales such as France, Spain, Italy, Ireland, Australia, and Germany.

Tool & Technology Used:

MANUAL TESTNG

**AUTOMATION TESTING** 

**API WITH POSTMAN** 

TESTNG FRAMEWORK

MAVEN

#### Domain: Telecom



## Project Name:

#### Nutshell

In today's fast-paced business world, integrating Sales and Customer Support with Back-office Operations and Finance is crucial. Front-office employees use CRM for sales, marketing, and customer service, while Back-office staff use ERP for transactions and reporting. NUTSHELL enhances customer interactions, provides business insights, and boosts productivity.

Tool & Technology Used:

MANUAL TESTNG

**AUTOMATION TESTING** 

API WITH POSTMAN

TESTNG FRAMEWORK

MAVEN

#### Domain: Healthy Basket



#### Project Name:

#### E-commerce

This E-commerce app, available on web and mobile, allows users to purchase fresh organics, groceries, and milk products. Users can search for products and use multiple payment options. The admin panel allows configuration of offers, prices, weights, quantities, images, and promo codes.

Tool & Technology Used:

MANUAL TESTNG

**AUTOMATION TESTING** 

MAVEN

API WITH POSTMAN

TESTNG/CUCUMBER FRAMEWORK

#### **Domain: Medical**



#### Project Name:

#### Medimetion

bsolutely, managing projects in the healthcare sector, such as the Medimention Project you mentioned, requires a unique approach due to the critical nature of healthcare services and the complexity involved. Here are some key points highlighting why project management is crucial in healthcare.

Tool & Technology Used:

MANUAL TESTNG

JIRA TOOL

DATA BASE TESING

**API TESTING** 

#### DISCLAIMER

"Course Curriculum, Training Certificates & Projects details are subject to change without notice, based on industry standards and guidelines.

# Course Projects

#### Domain: Airline Industry



#### Project Name:

# Automation Testing of a Flight Booking System

Design and implement an automation testing framework to validate core modules like login, flight search, seat selection, payment, and booking confirmation. Automated scripts will reduce manual effort, speed up regression testing, improve accuracy, and ensure smooth end-to-end functionality of the system.

Tool & Technology Used:

JAVA SELENIUM WEBDRIVER GITHUB TESTNG

MAVEN

#### **Domain: E-Commerce**



#### Project Name:

# Automated Web Testing of an E-Commerce Website

An automation testing framework for an e-commerce platform that validates key features like registration, product search, cart, checkout, payments, and order tracking. It ensures smooth customer journeys across scenarios, including high-load and edge cases.

Tool & Technology Used:

JAVA SELENIUM WEBDRIVER GITHUB TESTNG

MAVEN

#### **DISCLAIMER**

# e-Learning through LMS

# Learning Management System

Our LMS (LearnPitch) is for the administration, documentation, tracking, reporting, automation, and delivery of educational courses, training programs, or learning and development programs.

Our LMS has been designed to identify training and learning gaps, using analytical data and reporting to keep you up with the class activities.

# Key Features Learning Management System



Live Sessions with Class recordings



Get study material with Assignments.



Track your curriculum covered.



Track your class wise attendance



Share your feedback for Trainer & Training



Get your Training Certificate from LMS



# |Training Certification

# Earn Your Certificate

Your certificate and skills are vital to the extent of jump-starting your career and giving you a chance to compete in a global space.



# |Croma Campus is Nasscom Certified







# |Croma Campus! Reviews



"The most rewarding part of my experience has been achieving a prestigious certification in the subject that Hove. Moreover, the training offered out by the specialists are of world-class and prepares out the students for corporate world. For me Croma Campus means a lot."

"By The
Students
For The
Students,

# Your Success is Our Story



#### **Bharat**

I am fully satisfied with the excellent training services received by the expert staff at Croma Campus. I want to thank Croma Campus for providing me with the most innovative and affordable training services for learning all the software testing procedures and guidelines.



#### Ankit

It was a lifetime experience for me to get trained by IT Experts of Croma Campus. What Hiked most about the training was the consistent high-quality education, which was friendly and co-active. The placement department. was also proactive, they keep me updated regarding new job opportunities and provide the grooming session to crack the interview. At last, I would like to thank all faculty members of Croma Campus for their immense help and support.



#### Umes

Without any second thought, I will give Croma Campus 10/10. Their placement, department, is highly proactive. I remember they started scheduling interviews for me from the very next day when I told them my course has been completed. These people are doing a phenomenal job and I highly recommend Croma Campus to everyone.



#### Shams Khan

Croma Campus is doing a phenomenal job in the IT training industry. The reason why I decided to join their training program was that they provide quality training at very a nominal price. Plus, the online training mode was also a factor due to which I decided to join the training program of Croma Campus as I didn't want to attend physical classes.











# Meet Our Team





#### Sales Team

Our Sales team is highly passionate, emphatic, positive attitude, great listening skills, ability to deliver quick solutions, and they are multitasker too. Our team always remains up-to-date about all the latest technologies and market trends. With effective communication skills, they always work to deliver the right information to customers when it is needed.

#### **Product Team**

Our product team is highly functional and collaborative working together to achieve the common outcome of designing exceptional digital experiences. Each of our members is a contributor to help us achieve success in long-run. Sitting at the high-end of technology and innovation, team helps to deliver high-end customer experiences and always comes out with a big idea as a game-changing plan.





#### **Marketing Team**

Our Marketing team works as gladiators and helps us to achieve business success in all possible ways. They are included in almost everything either it is building a brand, creating brand awareness, promoting products or services, delivering trailblazing customer experiences or increasing engagement at public forums. They are the true backbone of the Company.



Our content team is responsible for ideation, creation, optimization, and distribution of content throughout the company. The team always starts its work with a strategy, how to create high-quality contents, and how to promote or share the content. Our in-house content team help us to produce all types of contents either they are educational content pieces, marketing content, SEO content, or any other forms too.





#### **Customer Access Team**

This is the team that has actually been taken up us from reactive state to a pro-active state. The team utilizes high-valued solutions to satisfy customers in all possible ways. It is truly said that no company can succeed if your customers are not satisfied. And our customer success team is dedicatedly working to keep all the customers satisfied and we always consider our customer feedback on priority.

#### **HR Team**

Our HR team is committed to provide high-end solutions to employees as they require.

Our HR team has the right skills and knowledge to make sure that the HR department
can always be legally and strategically successful. They know how to keep employees
motivated all the time with the best HR policies and fun activities too from time to time.



# |Glimpse Of Our Office

# Look Who We are

Our office's infrastructure comprises all the necessary software and network resources that are required to deliver IT & Design, Human Resources, Digital Marketing, and training services.

We are well-equipped with bright designed work bays for employees and managers having separate cabins with spacious cafeteria and training classrooms.

















# **About Croma Campus**

Our Mission is to Build Nation through Education & Beyond Limitation.



Croma Campus Training & Development Private Limited is an education platform providing rigorous industry-relevant programs designed and delivered in collaboration with world-class faculty, industry & Infrastructure. In the past 15 years we have trained 18000+ candidates and out of which we are able to place 12000+ professionals in various industries successfully.

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We're Here to Help -

## **Reach Out to Our Global Offices**







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