ServiceNow Certified System Admin Training Curriculum

STRUCTURE

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"Become a certified ServiceNow admin professional by joining our comprehensive Training Program at Croma Campus"

About Croma Campus:

Croma Campus Training & Development Private Limited is an education platform since 2010 providing rigorous industry-relevant programs designed and delivered in collaboration with world-class faculty and industry.

- Hands-On Live Projects
- Simulation Test Papers
- Industry Cases Studies
- 61,640+ Satisfied Learners
- 140+ Training Courses
- 100% Certification Passing Rate
- Live Instructor Classroom / Online Training
- 100% Placement Assistance

Course Objectives:

- The ServiceNow admin training is developed to help you learn all the fundamentals of ServiceNow administration and guides you to execute them in your workplace.
- The ServiceNow system admin certification training will help the learners to configure, implement, and maintain the service now system.
- Learn to create and enhance various activities or procedures for a specific project.
- After the completion of the ServiceNow developer placement course, get a chance to work with top industries at a handsome salary package.

Course Description:

The ServiceNow System Administrator Certification demonstrates that a successful candidate has the skills and essential knowledge to contribute to the configuration, implementation, and maintenance of the ServiceNow system.

SuccessfullypassingthisCertificationexamalsoestablishesasetofskills necessary to continue in the ServiceNow Certification paths. It is a prerequisite for advanced courses.

Our ServiceNow Admin training is an industry-designed online course to learn the core concepts of Service Now that will help you to develop and validate your ITSM skills and also prepares you for the Service Now Admin certification exam. You'll also learn how to implement best ITSM practices through hands-on projects and real-life use cases and scenarios.

Croma Campus Training Program Deliverables:

- **Session Recordings** - Original Class Room Voice & Video Recording
- **Training Material** - Soft Copy Handbooks
- **Assignments** | Multiple Hands-on Exercises
- **Test Papers** - We provide **Practice Test** as part of our course to help you prepare for the actual certification exam.
- **Live Case Studies**

- **Live Projects** - Hands-on exercises and Project work. You will work on real time industry-oriented projects and assignments for each module to practice.
- **Key focus on Hands-on exercises and Project work**. You will work on real time industry-oriented projects.
- Faculty with more than **10+ Years of Experience** in the Industry.
- **Technical Resume Designing & Job Assistance:** With more than 100+ Clients across the Globe and we help learners to get a good job in their respective field. We also help learners with resume preparation.
- **Interview Q&A**
- **About Croma Campus Training Certificate:** Croma Campus will provide you with an industry-recognized (Certified by **ISO 9001:2015** & **E-Cell IIT Jodhpur**) course completion certificate which has lifelong validity.
- **How I Unlock my Croma Campus Certificate:** Attend Complete Batch & Submit at least One Completed Project.

Course Content:

Module 1: Introduction to Service Now

- What is ServiceNow?
- Why and Who can use Service Now?
- Concept of Cloud Computing in Service Now
- Introduction to ITIL foundation
- Navigation and Users
- Helpful Portals, Releases

Module 2: User Interface & Navigation (20%)

- ServiceNow Overview
- Lists and Filters
- Forms and Templates
- Branding

Module 3: Collaboration (20%)

- Task Management
- Notifications
- Reporting

Module 4: Database Administration (30%)

- Data Schema
- Application/Access Control
- CMDB
- Import Sets

Module 5: Self-Service & Process Automation (20%)

- Knowledge Management
- Service Catalog

- Flow Designer

Module 6: Introduction to Development (10%)

- Scripting
- Migration and Integration
- Development

Module 17: Placement Guide

- Tips to clear an Interview
- Common Interview questions and answers
- ServiceNow system admin Interview Questions and Answers
- Resume Building Guide
- Attempt for the related Global Certification Exam
- Earn Credentials and Start applying for Jobs